



# Advanced Technical Services LTD

Unite  
against  
COVID-19

New Zealand Government

**LEVEL 4**

New Zealand is currently at Alert Level 4

26 March 2020

Dear Valued Client,

During this time of unprecedented uncertainty, all of us here at Advanced Technical Services are concerned about the safety and well-being of our families, colleagues, customers, partners, and the many friends who make up ATS's global family.

Our hearts are with those who have been affected personally by the outbreak of coronavirus (COVID-19) as well as the many communities around the world that are facing extreme measures in the attempt to slow its spread.

For nearly 15 years, we have been honoured by the trust you place in us to maintain your mission-critical business equipment. In today's challenging environment, we want to provide you more information as to how we are securing our business and, in turn, yours.

## Company Assurance for Customers

Advanced Technical Services have put the following measures in place and although you may notice differences in how we work this is done for our safety and yours.

**Working Remotely:** Our staff are working remotely to mitigate the risk of an entire team becoming infected. Employees who must be on-site are applying social distancing and hygiene protocols based on guidance from the Ministry of Health

**Safety On-Site:** Where on-site work is required to support essential services staff, who are on-site to accomplish specific tasks are spending only the minimum time required in locations. ATS also has all the appropriate PPE for the protection of on-site technicians if required. We will also be employing social distancing.

We realize these are uncertain times as the world navigates this pandemic. ATS is fully committed to ensuring the health, safety, and well-being of our employees. This is our top priority in order to maintain the business continuity needed to provide the support and service you rely on from ATS.

### Communication:

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Kind Regards,

Phill Ruby

Technical Director